

Booking Holdings GRI and SASB content Index

| Standard | Disclosure | Disclosure Requirements - The reporting organization shall report the following information: | Reference | Page # |
|------------|------------------------|---|------------------|--------|
| GRI 102: G | ENERAL DISCLOSU | JRES 2016 | | |
| | | | | |
| 1. Organiz | ational profile | | | |
| 100.1 | | | | |
| 102-1 | Name of the | a. Report the name of the organization. | Company Overview | 6-7 |
| | organization | | | |
| 102-2 | Activities, | a. A description of the organization's activities. | Company Overview | 6-7 |
| | brands, | b. Primary brands, products, and services, including an explanation of any products or services | | |
| | products, and | that are banned in certain markets | | |
| | services | | | |
| 102-3 | Location of | a. Report the location of the organization's headquarters. | Company Overview | 6-7 |
| | the | | | |
| | organization's | | | |
| | headquarters | | | |
| 102-4 | Number of | a. Number of countries where the organization operates, and the names of countries where it | Company Overview | 6-7 |
| | countries | has significant operations and/or that are relevant to the topics covered in the report. | | |
| | operating | | | |
| 102-5 | Nature of | a. Report the nature of ownership and legal form. | Company Overview | 6-7 |
| | ownership and | | | |
| | legal form | | | |
| 102-6 | Markets | a. Markets served, including: | Company Overview | 6-7 |
| | served | i. geographic locations where products and services are offered; | | |
| | | ii. sectors served; and | | |
| | | iii. types of customers and beneficiaries. | | |
| | | | | |
| | | | | |

| 102-7 | Scale of the reporting organization i. total number of employees; ii. total number of operations; iii. net sales (for a private sector organization) or net revenues (for a public sector organization); iv. total capitalization (for a private sector organization), with a breakdown in terms of debt and equity; and v. quantity of products or services provided. Information on employees and other workers The reporting organization shall report the following information: a. Total number of employees by employment contract (permanent and temporary), by gender. b. Total number of employees by employment contract (permanent and temporary), by region. c. Total number of employees by employment type (full-time and part-time), by gender. d. Whether a significant portion of the organization's activities are performed by workers who are not employees. e. Any significant variations in the numbers reported in Disclosures 102-8-a, 102-8-b, and 102-8-c (such as seasonal variations in the tourism or agricultural industries). f. An explanation of how the data have been compiled, including any assumptions made. | | Company Overview | 6-7 | |
|--------|--|---|--|-----|--|
| 102-8 | | | People Management and Employee Engagement – information is not completely disclosed as per GRI disclosure requirements | 37 | |
| 102-9 | Supply chain | a. A description of the organization's supply chain, including its main elements as they relate to the organization's activities, primary brands, products, and services. | Company Overview and Our Brands | 6-7 | |
| 102-10 | Significant changes to the organization and its supply chain | a. Significant changes to the organization's size, structure, ownership, or supply chain, including:i. Changes in the location of, or changes in, operations, including facility openings, closings, and expansions;ii. Changes in the share capital structure and other capital formation, maintenance, and alteration operations (for private sector organizations);iii. Changes in the location of suppliers, the structure of the supply chain, or relationships with suppliers, including selection and termination. | Not applicable | | |
| 102-11 | Precautionary Principle or approach | a. Whether and how the reporting organization applies the Precautionary Principle or approach. | Human Rights | 24 | |
| 102-12 | External initiatives | a. List of externally-developed economic, environmental and social charters, principles, or other initiatives to which the reporting organization subscribes or which it endorses. | Facilitating Sustainable Travel | 18 | |

| 102-13 | Memberships | a. A list of the main memberships of industry or other associations, and national or | Stakeholder | 11 |
|-------------|------------------|---|------------------------|-------|
| | of associations | international advocacy organizations. | engagement | |
| | | | | |
| | | | | |
| 2. Strateg | у | | | • |
| 102-14 | Statement | a. A statement from the most senior decision-maker of the reporting organization (such as CEO, | A Note from Our CEO | 4 |
| | from senior | chair, or equivalent senior position) about the relevance of sustainability to the organization | | |
| | decision- | and its strategy for addressing sustainability. | | |
| | maker | | | |
| 3. Ethics a | nd integrity | | | |
| 102-16 | Values, | a. A description of the reporting organization's values, principles, standards, and norms of | Customer Privacy and | 50-51 |
| | principles, | behaviour. | Data Protection | |
| | standards, and | | | |
| | norms of | | | |
| | behaviour | | | |
| 4. Govern | ance | | | |
| 102-18 | Governance | a. Governance structure of the reporting organization, including committees of the highest | Corporate Governance, | 63 |
| | structure | governance body. | Ethics and Compliance | |
| | | b. Committees responsible for decision-making on economic, environmental, and social topics. | | |
| 5. Stakeho | older Engagement | | | |
| 102-40 | List of | a. A list of stakeholder groups engaged by the reporting organization. | Materiality Assessment | 11 |
| | stakeholder | | and Stakeholder | |
| | groups | | Engagement | |
| 102-41 | Collective | a. Percentage of total employees covered by collective bargaining agreements. | Not applicable | |
| | bargaining | | | |
| | agreements | | | |
| 102-42 | Identifying and | a. The basis for identifying and selecting stakeholders with whom to engage. | Materiality Assessment | 9 |
| | selecting | | and Stakeholder | |
| | stakeholders | | Engagement | |

| 102-43 | Approach to stakeholder engagement | Not applicable | | |
|------------|--|--|--|-------|
| 102-44 | Key topics and concerns raised | a. Key topics and concerns that have been raised through stakeholder engagement, including: i. how the organization has responded to those key topics and concerns, including through its report; and ii. the stakeholder groups that raised each of the key topics and concerns. | Not applicable | |
| 6. Reporti | ng practice | The state of the s | | |
| 102-45 | | | About this Report | 67 |
| 102-46 | Defining a. An explanation of the process for defining the report content and the topic Boundaries. b. An explanation of how the reporting organization has implemented the Reporting Principles for defining report content. Clause 6.1 When compiling the information specified in Disclosure 102-46, the reporting organization shall include an explanation of how the Materiality principle was applied to identify material topics, including any assumptions made. | | Materiality Assessment and Stakeholder Engagement and About this Report | 9, 68 |
| 102-47 | List of material topics | a. A list of material topics identified in the process for defining report content. | Materiality Assessment and Stakeholder Engagement | 10 |
| 102-48 | Restatements of information | a. The effect of any restatements of information provided in previous reports, and the reasons for such restatements. | Not applicable | |
| 102-49 | Changes in reporting | a. Significant changes from previous reporting periods in the list of material topics and topic boundaries. | | |
| 102-50 | Reporting period | a. Reporting period for information provided. | About this Report | 67 |

| 102-51 | Date of most | a. If applicable, the date of the most recent previous report. | About this Report | 67 |
|--------|--|---|-------------------|----|
| 102-52 | recent report Reporting cycle | a. Reporting cycle. | About this Report | 67 |
| 102-53 | Contact point for questions regarding the report | a. The contact point for questions regarding the report or its contents. | About this Report | 69 |
| 102-54 | Claims of reporting in accordance with the GRI Standards | a. The claim made by the organization if it has prepared a report in accordance with the GRI Standards, either: i. 'This report has been prepared in accordance with the GRI Standards: core option'; or ii. 'This report has been prepared in accordance with the GRI Standards: comprehensive option'. | About this Report | 67 |
| 102-55 | GRI content index | | On the website | |
| 102-56 | External assurance | a. A description of the organization's policy and current practice with regard to seeking external assurance for the report. b. If the report has been externally assured: i. A reference to the external assurance report, statements, or opinions. If not included in the assurance report accompanying the sustainability report, a description of what has and what has not been assured and on what basis, including the assurance standards used, the level of assurance obtained, and any limitations of the assurance process; ii. The relationship between the organization and the assurance provider; iii. Whether and how the highest governance body or senior executives are involved in seeking external assurance for the organization's sustainability report. | Not applicable | |

SASB – Internet Media & Services

| Dimension | Topic | Metric | Category | Unit of measurement | Code | Reference in report | Page # |
|-------------------|---|--|----------------------------|---------------------|--------------|---|--------|
| Environment | Environmental Footprint of Hardware | Total energy consumed | Quantitative | GJ | TC-IM-130a.1 | Improving Environmental Performance | 30 |
| | Infrastructure | Percentage renewable | Quantitative | % | TC-IM-130a.1 | Improving Environmental Performance | 30 |
| | | Discussion of the integration of environmental considerations into strategic planning for data centre needs | Discussion and Analysis | n/a | TC-IM-130a.3 | Improving Environmental Performance | 26 |
| Social capital | Customer Privacy | Description of policies and practices relating to behavioural advertising and user privacy | Discussion and Analysis | n/a | TC-IM-220a.1 | Customer privacy and Data Protection | 50-53 |
| | | Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standard | Discussion and Analysis | n/a | TC-IM-230a.2 | Customer Privacy and Data Protection | 52-53 |